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PATENT
Docket No. 509672000100

CERTIFICATE OF HAND DELIVERY

I hereby certify that this correspondence is being hand filed with the United States Patent and Trademark Office in Washington, D.C. on January 7, 2002

Melissa Garton
Melissa Garton

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

Peter MATHIAS et al.

Serial No.: 09/833,065 ✓

Filing Date: April 12, 2001

For: METHOD AND SYSTEM FOR
INTERFACING CLIENTS WITH
RELATIONSHIP MANAGEMENT (RM)
ACCOUNTS AND FOR
PERMISSIONING MARKETING

Examiner: Not yet assigned

Group Art Unit: 2163

RESPONSE TO NOTICE OF INCOMPLETE REPLY

Box Missing Parts

Commissioner for Patents
Washington, D.C. 20231

Sir:

In complete response to the Notice to File Missing Parts of Application Under 37 CFR 1.53(f) dated June 6, 2001, attached please find:

- ☒ An Abstract of the disclosure.
- ☒ A Petition for Extension of Time.
- ☒ Other: Copy of the Notice of Incomplete Reply Formalities Letter.

The Commissioner is hereby authorized to charge any fees under 37 CFR 1.16 and 1.17 that may be required by this transmittal and associated documents, or to credit any overpayment to **Deposit Account No. 03-1952** referencing Docket No. 509672000100. A duplicate copy of this transmittal is enclosed for that purpose.

Respectfully submitted,

Dated: January 7, 2002

By:

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UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/833,065	04/12/2001	Peter Mathias	209672000100

CONFIRMATION NO. 1471

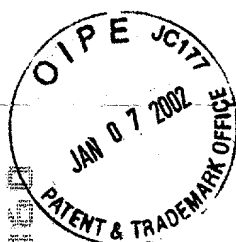
FORMALITIES LETTER



OC000000007100722

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Date Mailed: 11/20/2001



NOTICE OF INCOMPLETE REPLY (NONPROVISIONAL)

Filing Date Granted

The U.S. Patent and Trademark Office has received your reply on 11/06/2001 to the Notice to File Missing Parts (Notice) mailed 06/06/2001 and it has been entered into the nonprovisional application. The reply, however, does not include the following items required in the Notice.

The period of reply remains as set forth in the Notice. You may, however, obtain EXTENSIONS OF TIME under the provisions of 37 CFR 1.136 (a) accompanied by the appropriate fee (37 CFR 1.17(a)).

A complete reply must be timely filed to prevent ABANDONMENT of the above-identified application.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- An abstract was not provided for this application. An abstract of the technical disclosure is required under 37 CFR 1.72(b).

*A copy of this notice **MUST** be returned with the reply.*

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Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE